

# UnitedHealthcare Charter<sup>sm</sup>

## Video Visits **NOW** Available with

### Kelsey-Seybold Clinic<sup>®</sup>



Members in United Charter Kelsey-Seybold can access Telemedicine Services directly with our board-certified providers. You can expect the same great Kelsey-Seybold quality delivered directly to your smartphone or tablet. Start a Video Visit by logging into your secure MyKelseyOnline account or MyChart App. The charge for a Video Visit is the same as your primary care or specialist office visit co-pay. The Kelsey-Seybold board-certified provider you see will have access to your electronic medical record and can send prescriptions to a pharmacy convenient to you.

### Primary Care

**Video Visit Hours: 8 a.m. – 5 p.m.**

Available to patients 4-11 years and 18 years+

Have a real-time conversation with a board-certified provider from your smartphone or tablet using the MyChart app or by logging on to your MyKelseyOnline account.

#### 50 Conditions

Adult Video Visits

- Sprained ankle/knee
- Ear infection
- Shingles
- Laryngitis
- Eczema
- Cold/flu
- GERD

#### 24 Conditions

Pediatric Video Visits

- Allergy
- Diarrhea
- Lice
- Burns
- Cold, flu or sinus infection
- Rash

Spanish language adult Video Visits also available.  
(Select Carlos Rivera, M.D. or Isabel Garcia, M.D.)

**Cost: Your primary care office visit co-pay.**

### Specialty Care

**Video Visit Hours: 8 a.m. – 5 p.m.**

Available to patients 18 years+

Schedule a Video Visit directly from your smartphone or tablet by logging on to your MKO account or MyChart app. Video Visits available for a growing number of specialties including:

- Endocrinology
- Neurology
- Urology
- Pulmonary Medicine
- Post-Op Orthopedic Surgery



**Cost: Your Specialist office visit co-pay.**

 **Kelsey-Seybold Clinic<sup>®</sup>**  
**Your Doctors for Life**

 **TELEMEDICINE**  
SERVICES

**Learn more: [kelsey-seybold.com/unitedtelemed](https://kelsey-seybold.com/unitedtelemed)**

If you don't have a MyKelseyOnline account, call the MKO Help Line at **713-442-6565**.

*Please note that controlled substances and narcotic pain medications cannot be prescribed in a Video Visit.*